

## Customer FAQs to support with withdrawn qualifications and suitable alternatives

Question	All audiences
<b>Why are these qualifications being withdrawn?</b>	We regularly look to maintain and update our product portfolio and as part of a review of the existing portfolio we've identified areas of provision with qualifications that have had low to no registrations in recent years as well as those that have been superseded by a more up-to-date qualification. As a result, we're withdrawing 50 qualifications that have very low enrolments and/or have more up-to-date suitable alternatives. Where an alternative from Active IQ is not available, through our close partnership with NCFE, there are qualifications awarded by NCFE that you can select instead.
<b>When do the changes happen and what do I need to do now?</b>	<p>You can continue registering learners on these qualifications up until their operational end date (31 October 2025).</p> <p>Where applicable, we have provided a recommended alternative qualification which can be found on the webpage.</p> <p>Now would be a good time to start familiarising yourself with the qualification specification, but we'll ensure you're supported every step of the way as you transition onto a new qualification from 1 November 2025.</p>
<b>What do I need to do if I choose to deliver an AIQ suitable alternative qualification?</b>	<p>If you do not currently have approval for the AIQ suitable alternative qualification you can apply for this at <a href="https://www.activeiq.co.uk/for-centres/additional-approval-for-existing-centres/">https://www.activeiq.co.uk/for-centres/additional-approval-for-existing-centres/</a></p> <p>If you already have approval to deliver the suitable alternative qualification you can start registering your learners onto the alternative qualification right away</p>
<b>If I decide to do a suitable alternative qualification from NCFE will I need to go through approval with NCFE?</b>	<p>If you are not an NCFE approved centre a fast-track approval will be given. You will need to complete a new centre approval form and the NCFE approvals team will process your approval within 5 working days. There will be no additional approval fee charged.</p> <p>If you are already an approved NCFE centre but do not currently have approval to deliver the suitable alternative qualification,</p>

	<p>you'll simply require approval for an additional qualification, which can be done via the NCFE website.</p> <p>If you already and approved NCFE centre and have approval for the suitable alternative qualification you don't need to do anything and can register your learners when you are ready.</p> <p>For more information on the approval process please contact <a href="mailto:businessdevelopment@activeiq.co.uk">businessdevelopment@activeiq.co.uk</a></p>
<b>Will the assessment change if I move to NCFE qualifications?</b>	We recommend checking the qualification specification for exact detail about each qualifications assessment methodologies, all assessments must be aligned to the published qualification specification.
<b>Will I have to use a different platform for registering learners?</b>	Yes, if you choose to register learners on NCFE qualifications you'll need to register them on the NCFE Portal.
<b>Will the NCFE replacement qualification be the same price as the withdrawn qualification from AIQ?</b>	<p>Where there is a difference in the price of the qualifications we will align to the lower price for the 2025/2026 academic year.</p> <p>Any future changes will be communicated in our fees and pricing guide for the future years.</p>